

Our Healing Environment

At Connecticut Orthopaedics, we believe a caring, healing environment is a shared responsibility among colleagues/team members, patients, and visitors. Our team is committed to treating you with courtesy, respect, and professionalism.

For this reason, we will not tolerate the following:

- **Discrimination based on race, ethnicity, gender identity, sexuality, religion, language, or any other protected class.**
- **Aggressive or violent behavior such as abusive language, threatening and physical assault.**
- **Intimidating or harassing staff or other patients.**
- **Intentionally disrupting the care environment.**
- **Possessing firearms or any weapon.**
- **Photographing, videotaping, or audio recording without consent of all parties.**

Connecticut Orthopaedics reserves the right to take action to protect its staff, physicians, and patients, failure to support this healing and inclusive environment may result in:

- **Being asked to leave the CO facility.**
- **The discontinuation of the patient/provider relationship.**
- **Engagement of external authorities.**

Utilizing our services, there is an expectation of mutual respect among our colleagues and the patients we serve.